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## 8.12.2021

- AmeriHealth Caritas, Shadonna Headen- Medicaid Managed Care has been live in North Carolina for over a month now and AmeriHealth Caritas is still active in the community by educating members about Medicaid Transformation as well as support community non-profits. In this region alone, we are supporting local churches and non-profits with 8 Back to School Events as well as many others. Donations of book bags, pencil packs, sanitizers, and more are passed out to families in Lee County and surrounding areas. The biggest issue reported so far in this transformation is transportation which our NEMT ModivCare is working diligently to iron out all the kinks. At AmeriHealth, Care is the Heart of our Work. So please keep us in mind when you are in need of education, community event support, and agency meetings as we want to be involved in the community to not only be a resource to our members, but a resource to the community as a whole. The region 5 contact for ACNC is Community Educator Shadonna Headen and she can be reached at sheaden@amerihealthcaritas.com
- **Family Promise**, Tamara Brogan- Family Promise just brought in a new family this week and we are full again. We have 3 families on the waitlist. We are currently good on supplies.
- **H3**, Cindy Hall- Close to purchasing a blood testing device for diagnostic purposes. We have added Cameron Hill Presbyterian the first Wednesday of the month
- **BOLM**, John Paschal- Food Pantry-125 people served in July. We had a Meal every Saturday in the Month.
- Sandhills Center, Quiotti Ratliffe- Sandhills center is currently still operating on a staggered
  entry. We are continuing to build the agency's Housing Resource list and, continuing our efforts
  in search for affordable housing availability within the catchment area. We continue to dedicate
  hard work and passion as we meet the goal of transitioning eligible candidates into the
  community.
- Outreach Mission, Hamer Carter- In July, OMI served 33 clients in our shelters. We had 8 clients exit with jobs and stable housing. OMI continues with the startup of our Street Outreach Program. Homeless Engagement kits have been developed and an initial transportation route from selected homeless locations to the Navigation Center (2 days per week) is scheduled to start in September. OMI continues to work with H3, BOLM, and Salvation Army on our collaboration plan.

## Service Provision Committee Agency Reports

- **United Way**, Kendra Martin- Received masks (cloth and surgical) to share with agencies. John P asked for the surgical kind.
- **OMI**, Hamer Carter- 12 men on average, 8-10 women and children in women's shelter. Just put new roof on each of the shelters. Seeing smaller number of men and women coming through 211 than last year. Trying to identify cause of this decrease. It seems that more people are staying in hotels now that there is more government assistance available. Should we change mode of outreach and go through hotels to help people realize that they are a short-term solution? We need to prevent a huge wave of homelessness after assistance ends. Applying for ESG funding again this year.

- Salvation Army, Tracy Staley- Bountiful food donations. Serving 20/25 people per day. Receiving a ton of calls about rental assistance every day. Helping 5-10 people a week with rent.
- **BOLM**, John Paschal- Numbers are down; Served 125 people in the month of July (77 families). Low numbers lately, but CUOC is also seeing very low numbers.
- Navigation Center, Darla Molina- Seeing about 25 people a day on average; numbers have remained consistent. Dr Hall visits on Tuesdays, COVID testing on Wednesdays. BCCDC eviction counseling some days. Breakfast offered every day.
- **Child Protective Services**, Kimberly Rau- Numbers have increased in intake in the past month. School starts in a few weeks so numbers will probably continue to increase.
- Partnership for Families, Heather Garrity- Happy Bottoms Bank; No eligibility requirements for these items, can be requested once a month. NC Pre-K applications; Children have to be 4 by September 1.
- Lee County Library, Brittany Newman- New hours for month of August. No appointments are required.
- Daymark, John Campbell- There are new clinicians.
- Social Services, Lesa Price- Numbers are up.