Service Provision Committee Meeting



Tuesday, November 10, 2020 3:00 P.M.

I. Welcome

II. Introductions

Members present: Kelli Laudate, Kendra Martin, Tami Carter, Marcia Johnson, John Paschal, William Hall, Holly Hight, Karen Kennedy, Rachel Picard, Lauren Stens, Marisa Ramos-Mason, Stan Holt, Marilyn Gilliam, Hamer Carter, Deb Thompson, Jeffrey Rawlings, Heather Garrity

III. Old Business

a. Review of Meeting 10/06/2020

IV. New Business

a. Lee County Crisis Support Brochure (review attachment from Hoke County)
Marilyn Gilliam, MH/SA Justice Systems Specialist Community Relations, Communications & Training Sandhills Center

Lauren Stens, Health Education Supervisor, Lee County Public Health

Marisa Ramos-Mason, Health Education Specialist, Lee County Public Health

- -Want to include everyone that serves the community in the listed areas to get their expertise and feedback.
- -Agencies can send information to Tami and then send to group working on brochure. Will send out a draft for all to review.
- -Will be a good resource to educate agencies and community at large on the crisis support services that are available.
- -Want to list resources, hotlines, databases.
- -Will be a good networking and educational tool for professionals to better serve the community.
- -Health Department currently has one for mental health services in the community. Marilyn will send a basic list of questions for each agency to complete.
- -Put the date on the front of the brochure so that anyone using it will know it is the most current version.
- -Let the team know if you think of any other information you think would be important to include. Deadline to submit information 11/30.

b. Service Provision Agency Reports

Bread of Life-Day center open 12:30-5:30 (seven days a week) currently

Sandhills Center-working on brochure as noted in presentation

Rapid Rehousing-see Outreach and Funding Updates

Health Department-working with Sandhills Center on brochure

Downtown Sanford-continuing to work with downtown officers

Partnership-continuing to telework, doing virtual home visits and dropping off materials to families as needed. Doing some distanced in person group meetings before weather gets too cold.

Salvation Army is getting ready for kettle bell ringing! Right now, our biggest focus is going to be on our Walmart, Hobby Lobby and Piggly Wiggly doors. We are encouraging our groups of volunteers to sign up for our Saturday slots as much as possible, and to break your group down into shifts to cover as much of the day as you can. If your group is unable to take a Saturday please feel free to select any of the other open times and days, we have available. If you are connected to a group and wish to take an entire day please let our Kettle Coordinator know. We would love to speak with you about your organization and how we can best promote your day of volunteering.

The Enrichment Center is continuing our Angel Tree Project this year, just in a different manner. We are serving those (60+) that we have assisted in our meal and assistance programs who are most in need. Generally, our Angels are adopted out one by one, this year we are purchasing all items and having them delivered to the Enrichment Center in effort to reduce the amount of traffic in and out our building. We will package and deliver to the homes.

Our request for the community this year is monetary donations made payable to The Enrichment Center, Inc., referencing the Angel Tree. remit to:

The Enrichment Center

1615 S. Third St. Sanford, NC 27330

OMI served 30 clients in October 2020. We had 12 new clients enter the shelter and 10 clients exit. We had 4 clients exit to housing. OMI continues to expand our client services with more emphasis on securing disability benefits and single

parent child care benefits. Our Case Manager — Housing is building a Landlord Resource database and our recently hired Housing Special will be developing databases for Housing Availability next 30 days / 60 days. OMI continues to see an increase in women with children requests for shelter while single men and women requests remain fairly stable. Our continued monitoring and cleaning regiment has resulted in no positive COVID-19 cases so far. Great News! Paul Tate has been promoted to Director-Client Services for OMI and will be responsible for the day to day operation of both the Men's and Women's Homeless Shelters.

- c. Community Outreach and Funding Update Jeffrey Rawlings
 - -All funding is open from three different sources
 - -CRF can be used for hotels and emergency relief
 - -84K as max for hotels, 25 people for no more than 30 days
 - -Lee County currently has nine in Prince, four in Palomino, each for a month (paying one to two weeks at a time), these do not have to go through intake process like normal
 - -Tami is Lee County rep for coordinated entry group
 - -For example-Bread of Life puts someone in a hotel, then they qualify for these surge funds
 - -After 11/16, it is open to everyone
- d. Coordinated Solution Committee Report Kendra Martin
 - -Meeting with Army Civil Affairs-told them about our model, partnerships, etc; helped to hear the positive aspects
 - -Kelli Laudate is in communication with the downtown officers to re energize as we go into the holiday season; they want to assimilate what we are doing in our community to take to other areas to educate others

V. Other Business

a. Client Case Review

Adjournment – Tuesday, December 1, 2020 – 3:00 PM.

The Service Provision Committee's goal is to identify existing services and support for the homeless as well as gaps in those services and supports, and to bring those resources into a coordinated, community wide plan. The committee is tasked to focus on key areas such outreach and engagement with the unsheltered homeless; coordinated intake and assessment; prevention and diversion; and other social services.