

Service Provision Committee Meeting Minutes



The Enrichment Center ~ 1615 S. Third Street

Sanford NC, 27330

Tuesday, September 01, 2020

3:00 P.M. / Zoom Conference

Hosted by: Kendra Martin

I. Welcome

II. Introductions

Members present: Kendra Martin, Karen Kennedy, Stan Holt, Marcia Thompson, Hamer Carter, John Paschal, Heather Garrity, Kelli Laudate, John Campbell, Dr. Hall, Cindy Hall, Deb Thompson, Tamela Carter

III. Old Business

a. Review of Meeting 8/04/2020

IV. New Business

a. Q&A with Debbie Davidson, Director

County of Lee Transportation System (COLTS), Lee Co. Senior Services and Lee Co. Veteran Services

- Most think it is for old and on Medicaid, but also transport students, employees, Stevens Center participants, etc. Over 65 or disabled \$2 each way Thurs, Fri, Sat night no restrictions on where in Lee County.
- Right now only two people at a time. Drivers cleaning seats, shower curtain to separate, wearing masks
- Only running medical until May, then added youthbuild and Stevens Center. Hopefully open more with governor's address.
- No charge for employees until a month in...then \$4 each way
- Can call, and will work in if can, two day notice
- County system supported with match system. Got some CARES money.
- Not sure what will look like when fully open back up
- Some times working with shelters for transportation when possible
- Contractors (health and rehab, etc) pay \$9-10 per trip
- Moving to old Noble building on Douglas Drive
- Out of town med pinehurst everyday, 3 times to UNC, Medicaid rate \$35 per trip
- Work with Daymark to offer quick service transportation for detox, etc
- Hours 3:45am 6am-5:30, advertised 6-5, drivers do pick up dialysis
- Pilgrims would not work with COLTS to supplement...need more than one to make it worth it. Need at least 3. Have people call.
- Schedule 350 trips, run 275
- Bus stops didn't work because people weren't using it.
- 9197760501 x 2228 Tonya Will do what they can to work out arrangements for transportation, can probably make it happen within a few days
- leecountync.gov/transportation
- Governed by DOT

b. Covid 19 – Service Provision Agency Reports

- OMI-opened back to surrounding counties withing region 7; 13 women, 6 men currently, 3 moving out in next few days; continuing to find jobs and housing; applied for CARES loan and approved, expanding services-case management to have shelter staff 24 hours, additional intake help, staff for housing referrals, hiring a housing specialist to recruit landlords and education them; goal to have a database of landlords, with a 60 day lookahead; listings will be made available to the S3 group; contracts are in final reviews and hope funding available in next 10 days; large donation of twin beddings sets (fitted, flat sheet and blankets)
- DSI-found another camp, will see about getting an officer to go with her to see the area; signs and caution tape for stage-
- Partnership-everyone still working from home, virtual visits, meetings, and groups; still taking application for NC Pre-K
- BOL-big food distributions, gave to HAVEN, Breadbasket would be a good addition, looking at space for women during winter-had bunkbeds close together before; people still coming to wash clothes and take showers, get hygiene items. Not giving out as many clothes and blankets now as before. Looking at how it will be operated this upcoming season. Cold weather shelter starts in november; have had some donations. Dr hall on tuesdays, some problems with some not following rules-have to make decisions about whether people can come back; looking for shelter workers for winter; fire marshal came in-can't use larger space until roof replaced; Life Springs group wanting to feed every other Saturday; working with other groups to make sure the homeless have at least one meal per day
- Enrichment Center-Continuing to do drive by and porch delivery for meals; some zoom support groups; will see what governor's address changes as far as any in person activities
- Daymark-Depending on what the Governor says we are still working mostly from home but still is open for crisis if that arises. Most of the service is still done by phone, doxy with some groups are slowly coming in person.
- H3-started walking around downtown from a medical standpoint, gave out brochures with hours and services, sharing with the people who frequent downtown, tuesday 2 until, saturdays as well, august 32 patients, july 38
- City-Looking at all the funding coming in to see what can be used and can be done; thankful to everyone for pushing forward
- United Way-Emerging Leaders-A Day of Caring 10/29-Volunteer Opportunities from non-profits
- Salvation Army-continuing food distribution, everything is still the same
- All the groups are doing different types of outreach...maybe need to be more deliberate with it and communicate with the others to really take advantage of the opportunity

c. Coordinated Solution Committee Report - Kendra

- Downtown issues-needed feedback from clients not using shelters, came up with questions and things we need to know. Some conversations have started. The rules around curfews are a problem. Some feel that things will be stolen in the shelter. Some think things in the shelters are the same as they were five or six years ago. Bathrooms not open, no permits for porta potties. Possible outreach with Daymark. No good short term solutions. Projects in the pipeline are great, but will take time to put in place. Committee working by email until need to meet again. Chris, Kelli, Hamer, Halls, couple of police officers. Outreach-want to be intentional in how many people and who we want to be on the team.

d. Homeless System Assessment - Stan

- Shared with all committees, URL will be shared with larger task force
- Walk through sections of document
- Put ideas in of what you have heard

- Talk about what is working and ideas for improvement
- e. SPC Goal Objectives 2020-21 – read & update
- In line with our goals, we are looking at doing outreach with the homeless, we have had outreach with law enforcement, and working on education
 - Marilyn sent email about suicide prevention webinar
 - Hopefully CIT training when it is able to be done
 - Hope to meet in person to share ideas better soon
 - Look at goals and see what things we truly want to focus on
- V. Other Business
- a. Client Case Review

Adjournment – Next regularly scheduled meeting
Tuesday, October 06, 2020 –3:00 PM

The Service Provision Committee's goal is to identify existing services and support for the homeless as well as gaps in those services and supports, and to bring those resources into a coordinated, community wide plan. The committee is tasked to focus on key areas such outreach and engagement with the unsheltered homeless; coordinated intake and assessment; prevention and diversion; and other social services.