

## Service Provision Committee Meeting



*The Enrichment Center ~ 1615 S. Third Street*

*Sanford NC, 27330*

**Tuesday, May 05, 2020**

**3:00 P.M. / Zoom Conference**

**Hosted by: Kendra Martin**

I. Welcome-Called to order by Tami Carter, chair. Members present: Tami Carter, Kendra Martin, John Campbell, Marcia Johnson, Rachel Picard, Chris Kelley, Stan Holt, Karen Kennedy, Heather Garrity, Bob Hughes, Jeffrey Rawlings, Robert Hall, Marilyn Gilliam

II. Introductions

III. Old Business

a. Review of Meeting 3/03/2020

IV. New Business

a. Covid 19 – Service Provision Update

-Success stories-if anyone has them, share to be included in Stan's presentation

-Tami and Cindy worked together to get a hotel for an individual; worked with Bread of Life to get food to familie.

-OMI-Marcia-question about OMI not taking new clients because of COVID- clarified that they are accepting new clients from inside Lee County, but not outside the county. Fundraiser event went well. Video went well, and was put together very well. The need was presented and fulfilled.

-Salvation Army Chris-fair planning to start planning event in July, depending on the state of things. 793 people during the month of april (food, utilities, rent). Waiting for the food bank-going to try to start serving hot meals on T/Th, hopefully starting soon. Kids 18 and under. Food drive thru-8-10 people drop off food at MC; at Lowes Food-filled up van. Good on food, but running low on cleaning and hygiene product

-JLCA-Doing meetings each week to approve for housing; far over capacity but continuing to approve. State gave permission to use money for hotels, waiting for additional funding. Doing everything virtually. Putting out calls to additional landlords. Inadequate supply of housing vs approvals.

-Dr. Hall-have not seen any COVID patients, and no one with symptoms; have seen a lot of dental problems and allergies

-Sandhills Center-Some trainings have been cancelled due to COVID

-Daymark- most people working from home.

-Enrichment Center-Have delivered shelf stable and frozen meals to clients. Staff are working from home

-Partnership-Staff are working from home. Home visits are being done virtually. Providing support by delivering needed items to clients homes.

-Block party is still planned for sept 12

-Dr hall has about 100 flu shots that could be used at the SA job fair; sees an average of 8-10 people on Saturdays at Bread of Life

#### b. Gaps in Service

-Anything we need to be doing differently or needs we are not able to address currently?

-JLCA-housing families but they need household items. Family promise is able to store it. Direct individuals who want to donate items to them that can be used for both programs. It was mentioned that Sweet Dreams Mattresses as a resource for mattresses.

-One diversion aspect may be Daymark providing mediation with family members who can help individuals with a place to stay.

-DSS has financial assistance at certain times of the year but for utilities, not rent.

-Enrichment Center is based on donation only. Sometimes can be used for rent, but mainly utilities and medicine.

-JLCS, Enrichment Center, Salvation Army, CUOC-Can collaborate to efficiently provide assistance. NC Care 360 will be the best way to track this.

assistance. NC Care 360 will be the best way to track this.

-Maybe we need a map of “centralized entry” for where people should go for financial assistance.

-Question raised if it is possible to get aggregate data for the county? 211counts.org- anyone can see how many called for various reasons. Can’t see to where they were referred, but can look at trends.

### c. Moving Forward

-Looking ahead for UW funding, has the programming changed from what was on the application in January. Deadline for emergency funding is May 15th. The board will be considering second round funding soon.

-Question of preparing for a large surge of homelessness after moratorium is over and evictions happen due to non-payment. Will there be the capacity for it in the current shelters? Good time to look at what the diversion process looks like. If families are making an effort to make payments, then the program will work with them as much as possible. There are some crisis funds available to be used for this purpose. Something JLCA is already doing, but will have increased funds. Families can apply for crisis funding. Salvation Army takes it case by case, with an average of \$250 for assistance. Currently have done about \$1500 in rent, and continually receiving calls. How is that data captured if they are not in HMIS to show that we are preventing homelessness by providing assistance?

## V. Other Business

- a. Disclosure Statement-reviewed
- b. Client Review after close of meeting

Adjournment – Next regularly scheduled meeting  
Tuesday, June 02, 2020 –3:00 PM on Zoom

*The Service Provision Committee’s goal is to identify existing services and support for the homeless as well as gaps in those services and supports, and to bring those resources into a coordinated, community wide plan. The committee is tasked to focus on key areas such outreach and engagement with the unsheltered homeless; coordinated intake and assessment; prevention and diversion; and other social services.*