

Service Provision Focus Group



*The Enrichment Center ~ 1615 S. Third Street
Sanford NC, 27330*

**Monday, November 19, 2018
3:00 P.M.**

Welcome

Introductions of Service Providers / Agency Providers

Tami Carter, Heather Black, Leah Proctor, Brenda Clegg, Kendra Martin, Heather Garrity

2-1-1 Initiative for Coordinated Entry

Presented by: Heather Black & Leah Proctor

NOTES:

Front door, initial gathering to streamline the process

Help to get good clean set of data

Anyone else from the community that needs to be at the table for this process?

Any naysayers? Former homeless? LEO? Faith community?

Leah is resource coordinator

Reviewed the Lee County process, list of shelters, list of coordinated entry points in the county

Family Promise is considered transitional housing, not a shelter

211 stops at pre-screening and put them into HMIS, then refer for emergency shelter

211 does not track any resolution, only who comes in the front door and what was assessed in prescreening

If they call 211 again, they can update/add to their profile in HMIS

Question raised if 211 has any capacity to see live data regarding of availability in the shelters

Reviewed sample call chart for prevention/diversion for different categories regarding the individual's homeless status

Reviewed definitions of homelessness

In Mecklenburg County, they used a "soft launch" using 211 just with those presenting at the shelter. Then do a larger launch.

Timeline:

Goal to be fully operational by March 15th

Soft launch with all shelters March 1st.

Lunch and learn with agencies February 26th (staff training and lunch)-tentative date regarding McSwain Center reservation of 10-2

Set up at 10; Lunch at 11:30; Program at 12 (one hour); Smaller group discussion at 1 (half hour); Clean up by 2

Resources updated and protocols locked down January 31

Dec 11 for Kendra, Heather Black, and Jeffrey to meet 9-11am for Jeffrey to share all information needed to begin the process.

Announce the process will be upcoming first quarter 2019 at the Dec 6th event

Kendra and UW Board work on piece for newspaper regarding their role and investment in the process

Use ten entry points as the promotional points for marketing materials for 211. UW can get frame signs/holders for flyers and can customize

S3/211 decal or something similar

Down the road-potential to partner with an agency to get a billboard

Potential for local grants to get funds for marketing/promotions

Important to create list for kickoff event. Save the Date for all agencies invited. Bigger group to give information. Afterward, ask five shelters and their staff to stay for a more comprehensive explanation.

Window clings potential for giveaways at February event

Reviewed flow chart for calls (Heather sending electronically)

Leah sending excel spreadsheet for resource entry

Dec 6th event-Meet and Greet with basic introduction and then go to table for more information

PIT Count

211

Landlords

S3

Adjournment – Next meeting

Tuesday, December _____, 2018 @ 3:00 PM

United Way ~ 507 N. Steele St. #12 ~ Sanford, NC 27330

S3 Housing Connect seeks to bring together the needed resources in Sanford and Lee County to create a coordinated and comprehensive approach to ensure that homelessness is prevented whenever possible, or is otherwise a rare, brief and non-recurring experience.

The overall goal of the Service Provision Committee is to identify existing services and support for the homeless as well as gaps in those services and supports, and bring those resources into a coordinated, community wide plan. The committee is tasked to focus on key areas such outreach and engagement with the unsheltered homeless; coordinated intake and assessment; prevention and diversion, and other social services.