## S3 Housing Connect Service Provision Sub-Committee Meeting Minutes Tuesday, September 11, 2017

The Enrichment Center of Lee County

Present for Meeting: Tami Carter, Kendra Martin, Sherry Shudra, Chris Kelly

Claire Pickett, Lesa Price, Dick Poletti, Jeffrey Rawlings,

Debbie Davidson

Tami Carter, Chair opened the meeting and welcomed everyone.

## Old Business:

Tami Carter stated that pricing information has been requested for the Provision Boxes. The distributor, CPI Foods located in Texas, will send information soon. Currently working with providers supplying food due to Hurricane Harvey.

Discussion regarding the resource directory – Sherry Shudra with HAVEN would like to request input on the guide. She updates their directory two times per year and it is currently 70 pages long. The directory will need information on Shelters, Food and Clothing as a part of S3 Housing Connect. Sherry will send her directory electronically for review.

Claire Pickett representing CUOC stated that they have also been working on a resource directory. She feels there is a need for more agency partner meetings and forums to get the information and limit duplications.

## New Business:

Sherry Shudra presented information on HAVEN and how her organization has been working with the homeless population, including those who do not meet criteria for her program. Sherry has 13 employees and several volunteers. Volunteers must receive 20 hours of "client victim" training, and 20 hours shadowing agency staff. Volunteers contributed 4,081 hours of service last year.

All calls are tracked. Sherry gave various statistics for phone calls received at HAVEN. They received and referred 211 Homeless Calls in the past year that were not domestic violence related. HAVEN is open 365 days per year 24 hours per day which offers homeless individuals a resource to call for assistance. Kendra Martin asked Sherry about possibilities of HAVEN being a point of entry call center. Sherry reiterated her agency mission and her willingness to work with the homeless task force for service provisions.

Dick Poletti asked about possible ways to determine the number of homeless people in Lee County and how will the homeless citizens know what their resources are in Lee County. It was noted that the Community Engagement Committee is seeking options to "get the word out".

## Coordinated Assessment:

There are many missing pieces to the Homeless Puzzle. The agencies present reviewed what their agencies can provide. It was stated that there will need to be an organization who is the point of entry to utilize the Coordinated Assessment process for referral and assistance to the Homeless population.

Tami – Senior Services can meet the needs of anyone over the age of 60

Claire – CUOC Limited Food distribution and clothing

Chris – Salvation Army – Food, Clothing, minimal financial assistance, job placement opportunities, Education for GED and scholarship programs

Lesa – DSS can assist with Food Stamps, Medicaid, Unclaimed bodies, and SIP Crisis Intervention for Utilities financial assistance

Jeffrey – Can assist with Rapid Rehousing. Can help with small business startup and has a small crisis fund. Smart Start for children of low income families.

He stated there is a need to discover what options will work best in Lee County. What are the options for the many who are homeless that don't want help? There are several locations where people may access job opportunities to include NC Works and the First Baptist Church Job Seekers program. There are issues with homeless individuals who may be sex offenders as well as felons.

The attendees then discussed other needs that should be addressed to include Mental Health and Substance Abuse counseling, Child Care for 2<sup>nd</sup> and 3<sup>rd</sup> shift, Medical needs and what the Helping Hands Clinic may be able to offer.

The group discussed the need for a longer meeting time. The next meeting is scheduled for Monday September 25, 2017 from 3:00 to 4:30 pm at the Enrichment Center of Lee County. Invite providers to attend.

With no further business, the Board agreed to adjourn.

Respectfully Submitted by Debbie Davidson

On behalf of Committee Secretary Heather Garrity

Tami Carter - Committee Chair